



Providing Business
and Residential
Telecommunication
Services to Communities
throughout Oregon

E911 & PSALI

The emergency services industry has expanded capabilities for faster emergency response, including a service called PS/ ALI (private switch/automatic location Identification). PS/ ALI is a service that allows users of multi-line telephone systems, like PBXs, to directly control and update the location information of their telephone stations in the 911 database. Vendors offering PS/ ALI service provide electronic portals enabling direct customer updates or managed update services.

PS/ ALI improves emergency response with more accurate location information when 911 is dialed.

ComSpan Communications refers all PS/ ALI requests to outside third party providers.

ComSpan Communications provides one emergency response location per circuit:

- One Address per Basic Business Line
- One Address per T1

I want PS/ ALI service. What do I do next?

The customer will need to contact a third party PA/ ALI provider directly. When a PS/ ALI provider is chosen, that vendor works with the customer to map station locations, setups the 911 update capability & coordinates with ComSpan Communications' Corporate 911 Administrator.

PS/ ALI Providers

Qwest Regional Contacts

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PS/ ALI Public Websites

<http://www.fcc.gov/pshs/services/911-services/> <http://www.nena.org/>