

IWM (Inside Wire Maintenance) plans do not cover non-standard wiring. There are technical and industry standards for telephone wire required ensuring voice transmission. Non-standard wiring includes speaker wire, electrical wire and electrical cable. Standard wiring requirements are addressed in the Federal Communications Commission (FCC), Part 68 rules.

http://www.fcc.gov/wcb/iatd/part_68.html

IWM plans will not cover homes with hazard conditions. Hazards include but are not limited to; health risks, hazardous waste etc. IWM will not cover damage due to pets.

Continuous Property Extensions are not covered on accounts having an IWM plan. Continuous Property Extensions are a single address location that is not separated by a public street, body of water, or public thoroughfare. Exchange Service Extensions (ESE), previously referred to as Different Premises Address (DPA), must be covered by a separate IWM for the ESE location. An ESE is an extension from the main service location to an address different from that of the main service location. They can be separated from the main service location by a street or public thoroughfare.

End-users or tenants in multi-tenant dwellings, such as apartment buildings and business complexes, should contact their property manager or building owner to determine if they are covered by an IWM. If not, ComSpan does provide IWM plans to you for your individual end-users or tenants if requested.