



Oregon Telecommunications Relay Service (OTRS) provides a vital link between hearing people and those who are deaf, hard of hearing or speech disabled.

- Totally confidential
- Toll-free access, 24 hours a day, 365 days per year
- Voice Carry Over (VCO) allows the deaf or hard of hearing to use their own voice
- Hearing Carry Over (HCO) allows the speech disabled to use their own hearing

All you have to do is dial 711 or:

(TTY) 1-800-735-2900 (Spanish) 1-800-735-3896
(VCO) 1-800-735-3260 (900 Services) 1-900-568-3323
(Voice) 1-800-735-1232 (Customer Service) 1-800-676-3777
(ASCII) 1-800-735-0644

To connect with Captioned Telephone (CapTel) users,
dial 1-877-243-2843

For CapTel Customer Service dial 1-888-269-7477

Oregonians with a hearing, speech or mobility disability who are not able to use standard phones may qualify for a phone that meet their needs. Call Telecommunications Devices Access Program (TDAP) at 1-800-848-4442 Voice or 1-800-648-3458 TTY.